

# JUNGLE GYM NURSERY POLICIES

## WHO CAN STAY AND PLAY?

We offer a 2-hour limit per visit, with a maximum of 3 hours per day, per child FREE. Children must be on a family or adult + 1 wellness plan to receive free nursery. After the time limit has been reached, nursery rates apply. Client Rate: \$5.00 per hour per child. Community Rate: \$6.00 per hour per child. We do not prorate. Hourly fees also apply for late pickup.

The room is designed for children ages 5 and younger. However, if a parent needs their older child(ren), ages 6 and up, in the nursery they can submit a request form (located at the nursery check-in desk) to our Family Program Director for approval to have their older child(ren) checked into the nursery. We will respond to your request within 2 business days. We welcome them as long as their behavior doesn't negatively impact the nursery. Children 6 and older are encouraged to participate in our fun, FREE kids' activities. See the schedule for details. If checked into the nursery, they must adhere to the same check-in policies and behavior guidelines as stated.

## CHECK-IN AND CHECK-OUT

1. Remove the child's shoes. The child **MUST** wear socks.
2. Scan the access card to check-in.
3. The nursery staff labels the child's back with their name, DOB, allergies, and parent's information.
4. Hang up the child's belongings (bags, coats, etc.). *Please do not leave personal items, we are not responsible for lost or stolen items.*

## FOOD & DRINKS:

Only spill-proof water bottles filled with water are permitted in the nursery. Bottles with formula, breastmilk, or milk can be given to babies in the baby room. **NO FOOD OR OTHER DRINKS ARE ALLOWED.**

## TOYS & DEVICES:

Outside toys and electronic devices are not allowed.

# CONTACT

## PENNY HOST

Family Programs Director  
penny@pacific.clinic  
509-783-5465 ext. 117

## GETTING PARENTS

Nursery staff does their best to help create a safe environment for all children while helping parents utilize the facility children-free.

- If a child is upset and inconsolable for 15 minutes, nursery staff is instructed to call you to come comfort/remove the child.
- If a child is sad then happy and returns to being sad again, the nursery staff does their best to comfort the child, however, if their attempts are unsuccessful nursery staff is instructed to call you to come comfort/remove the child.
- In the event of a major injury or behavioral issue nursery staff is instructed to immediately come get you. Depending on the incident you may be asked to remove the child for the duration of the day. A written record is kept for these types of incidents.

If nursery staff is unable to find you or needs to notify you urgently, they will call the number on your membership account. Please keep your contact information up to date with Client Services.

## BEHAVIOR

1. Verbal reprimand.
2. Sit in a chair for some time (typically 1 minute for every age of the child).
3. A discussion with the parent to work towards better behavior.
4. Conference with the parents (first warning).
5. If the child's behavior continues, we may ask that the child take a break from the nursery.

## SICK

Sick children are not permitted inside the Jungle Gym Nursery. If a child seems to become ill during their visit parents are asked to come pick them up.

## CHILD SECURITY

Parents and children must have a current photo taken before utilizing the Jungle Gym Nursery. Only parents and guardians who are on the account may drop off and pick up children from the Jungle Gym Nursery.

## OUTSIDE WORKOUTS

Parents can not drop off children and leave the premises unless involved in an "outside" workout. Outside workouts must be communicated to the nursery staff.

## DIAPERS

Parents **MUST** provide diapers. If we use a clinic diaper there is a \$3.00 charge applied to your account. *It's always a good idea to bring a change of clothes in case your child has a potty accident.*