



Starfish Swim School Policies

Effective 1/1/2024

StarFish Swim School (SFSS) is a year round learn-to-swim and swim safety program with monthly tuition based on an average of four weeks per month. Students may register for the program at any time and begin lessons at the beginning of the month. New students need to schedule a swim evaluation to determine which lesson is the best fit for their age group and skill level. SFSS offers lessons for ages 4 months through adult and for beginners to advanced competitors.

Swim Evaluation

To register for a swim evaluation please contact the service desk. Once the evaluation is complete the instructor informs you of the appropriate lesson level for your swimmer and the Aquatics office contacts you to complete registration. At the time of registration we do require a contract to be signed and a working debit/credit card on file to set up automatic payments.

Annual Registration Fee for Non-Members - \$59 per family account, immediate family only.

Non-members who wish to enroll in SFSS are charged an Annual Registration Fee upon enrollment. This fee covers the administrative costs and insurance that allow you to participate in our program. Annual Registration Fee is non-refundable and non-transferable. If you sign up for a PC wellness membership within 30 days of the SFSS contract starting you can contact the Aquatics office and the annual registration fee can be waived and a credit can be issued to your account. Access to the facility is limited to lesson time only and for enrolled participants.

Card on File / Automatic Payments

Tuition is posted to your account on the 1st of the month. We require a working debit/credit card on file that is set on an automatic payment schedule. Payment for Members is taken out on the regular recurring date. Payment for Non-members is taken out the 5th of every month. No refunds are issued after auto pay is processed. If payment is declined your account is assessed a \$40.00 fee for automatic withdrawals resulting in non-sufficient funds (NSF). You are also sent a notification via

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email and must make arrangements to pay by another method. If payment is not received by the 20th your child loses their spot in the lesson.

Monthly Tuition

Once you are enrolled in a lesson you stay enrolled with monthly tuition until you withdraw from the lesson. If you choose to withdraw for the upcoming month a withdrawal form must be submitted by the 20th of the month prior to the month you are withdrawing. Once tuition is charged for the upcoming month, you have committed for the month. We do not issue a refund if you withdraw earlier in the month and there are lessons remaining. Your tuition is based on your reserved spot and not a reflection of attendance. SFSS is a year round program with a flat monthly tuition based on an average of 4 weeks per month. If 5 weeks are available we do not increase tuition. If only 3 weeks are available, for example during the holidays, we do not decrease tuition.

Rates

Small Group Lessons - Max 4 students per 1 Instructor (3 students for Tiny Tot and Level 1)

25-minute lessons, 1 day / week	PC Members: \$52	Non-Member: \$72
25-minute lessons, 2 days / week	PC Members: \$96	Non-Member: \$136
25-minute lessons, 3 days / week	PC Members: \$132	Non-Member: \$192

PC Flyers Novice Swim Team

45-minute practice, 1 day / week	PC Members: \$52	Non-Member: \$72
45-minute practice, 2 days / week	PC Members: \$88	Non-Member: \$128
45-minute practice, 3 days / week	PC Members: \$108	Non-Member: \$168

4 and 5 days / week lessons are available. Contact Aquatic Director for pricing.

WA State sales tax does apply to lesson fees and is added to monthly tuition payments.

Discounts

Sibling Discount = 10% off for each additional child

Referral Program

We appreciate your support and want to thank you for any word of mouth advertising. Refer a friend and if they enroll you receive \$20 Clinic Cash once they have paid their first month's tuition. Your friend needs to put your first and last name in the referral box on their registration form and they must be new students to SFSS. The referral credit is per family, not per child. There is no limit to the number of referrals you can receive.

Make-Up Lessons

We do not pro rate for missed lessons. Good attendance is very important. If your child misses a lesson due to illness or an emergency please let the Aquatics Director know in advance and you can schedule a make-up lesson. Make-ups need to be scheduled in advance to ensure there is space in the lesson. Drop ins are not allowed. You have 1 month to complete the make-up and they are only

available to currently enrolled students. We allow 1 make-up lesson per month. If you have put in a withdrawal form for the upcoming month and miss a lesson you must complete a make-up before the end of the month while you are still enrolled. If you miss a make-up with no notice it is forfeited.

“No lesson” / No Make-up Days - 2024

The following days are days that SFSS does NOT hold lessons:

- New Year’s Day (The PC is closed this day)
- Spring Break (Monday through Saturday)
- Memorial Day weekend (Friday through Monday)
- Independence Day
- August Pool Maintenance Closures
- Labor Day weekend (Friday through Monday)
- Halloween
- Thanksgiving Break (Wednesday through Saturday)
- Christmas Eve
- Christmas Day
- New Year’s Eve

Waitlist Information

If an appropriate lesson time is not available your swimmer is placed on a waitlist. Students on the waitlist are placed in lessons in the order they are received. We monitor our waitlist a couple times per week but there is no way to estimate how long you may remain on the waitlist. Openings depend on many factors (students withdrawing, students advancing, instructor schedules changes) and are most often out of our control. We encourage you to enroll your child in an alternate day/time while you remain on the waitlist for your preferred lesson. When an opening becomes available the Aquatics Office contacts you via phone and/or email. You have 72 hours to respond and let us know if you want to enroll in that lesson before we move onto the next person on the waitlist. You are not charged to remain on the waitlist. Once enrolled in a lesson, you are charged at that time for current tuition. We prorate the current month’s tuition based on your start date, if necessary.

Weather Policy

We do not follow any school district closures. In the rare event we would cancel lessons due to weather we would send families emails and post on Facebook. A credit is issued if the PC cancels lessons.

General Guidelines

Proper swim attire must be worn at all times in the pool. Goggles are not required but recommended.

Students must shower off prior to entering the pool. No jewelry – Long Hair Tied Back – No chewing gum.

Student's shoes and belongings need to be kept out of walking areas. Please do not bring valuables to the facility. PC is not responsible for any missing belongings. We do have a lost and found, we encourage you to check periodically. Unclaimed items do get donated on a regular basis.

Parents are welcome to view lessons anytime, but all spectators must stay in the viewing area. This allows for the best teaching environment. Please do not talk to your child during lessons. Let instructors do their job. You may be asked to leave the swim area if it is inhibiting the students ability to learn.